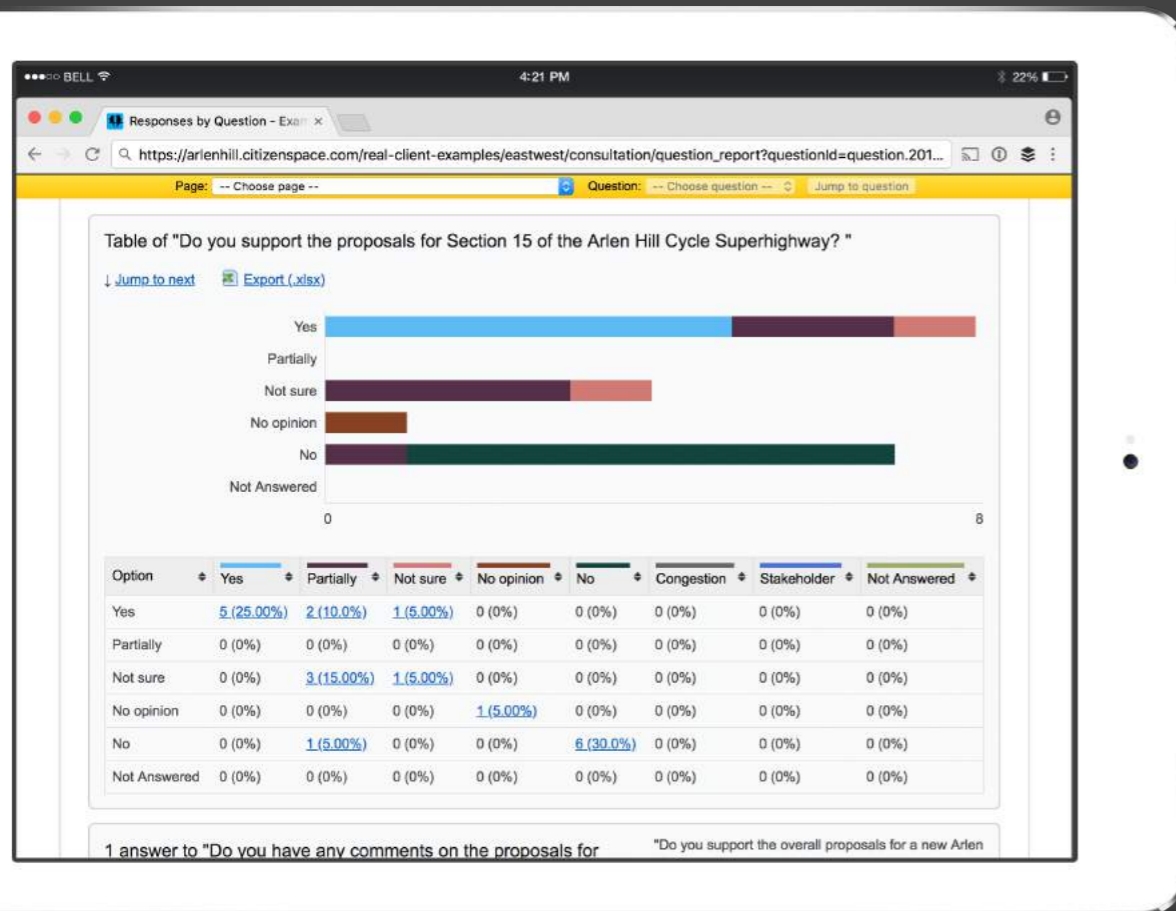# Citizen Space

Transform your public involvement

The go-to option

Citizen Space is **the platform of choice** for **public bodies around the world** to run consultations online. Used by **100+** diverse organisations – from small councils to national governments – to run **14,000+** consultations, with **3m+** responses.

Upgrade your engagement

"Citizen Space has **transformed the way we are able to engage** with our customers and stakeholders. It has allowed us to reach and listen to the views of **more service users than ever before**."

Head of Consultation, Transport for London

All in one place

Citizen Space supports the end-to-end consultation process: from initial survey design to final feedback.

Create
Build elegant surveys

Collect
Easily gather responses

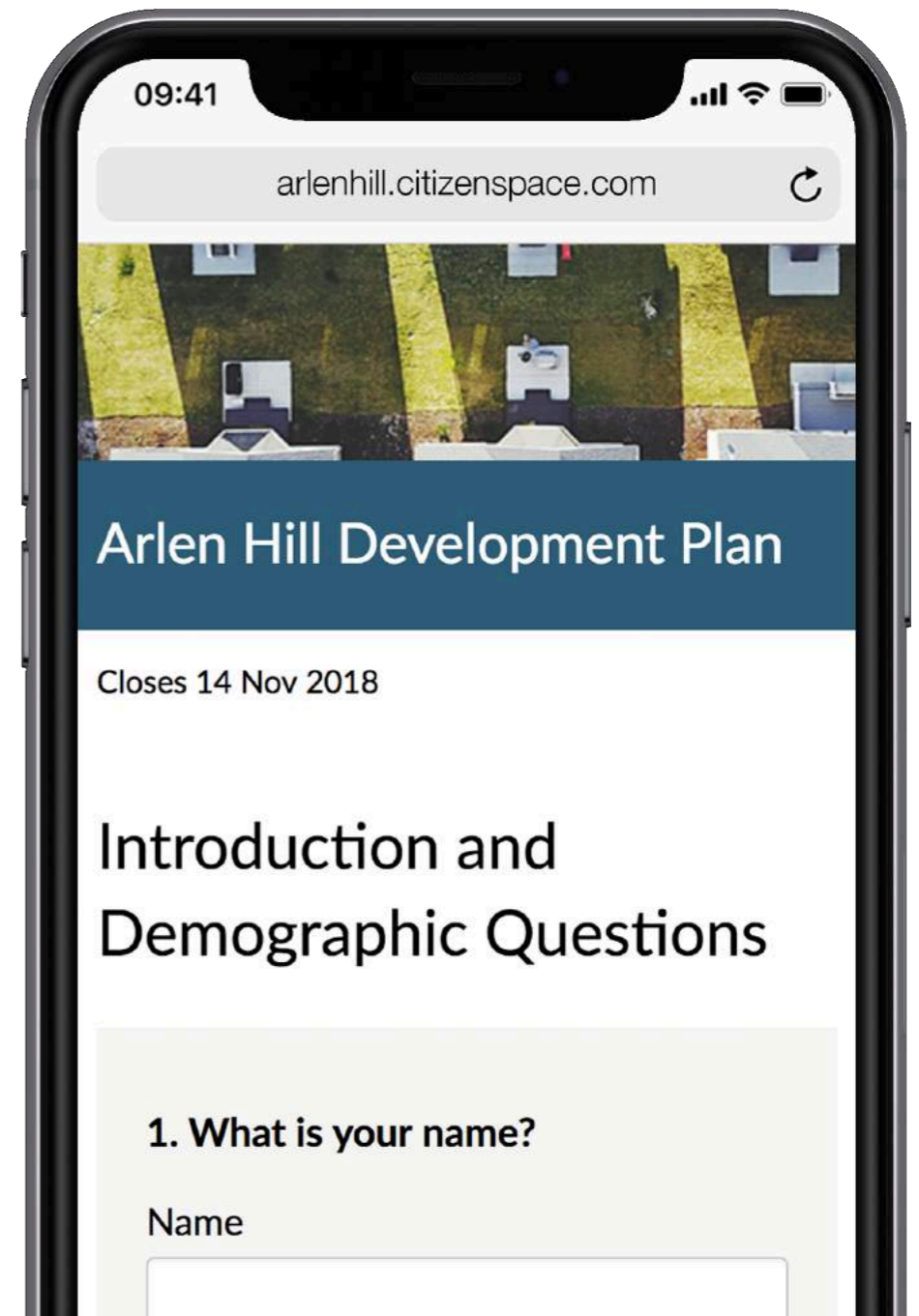**Analyse**
Get meaningful data and insight

Feedback
Keep people informed

Powerful survey tool

With responsive design, Citizen Space allows organisations to create different types of surveys that work **seamlessly** across desktop, laptop and mobile devices. This helps **widen participation** by **removing barriers to entry**.

Easy analysis

Citizen Space's **powerful** analysis tools help to **extract insight** from responses, including free-text comments.

Accurate analysis enables organisations to make **well-informed decisions** that ultimately deliver better services to the public.
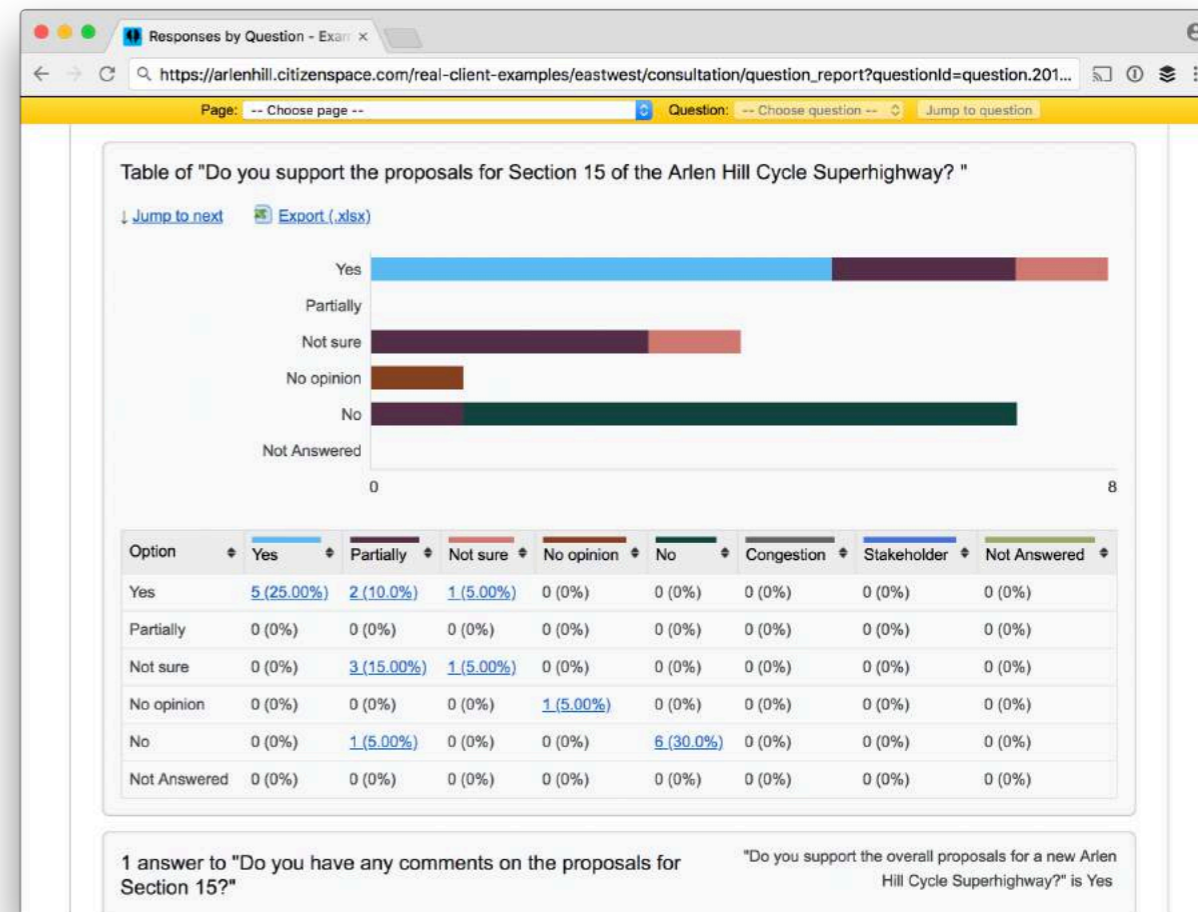
Built-in feedback

Citizen Space has a dedicated 'We Asked, You Said, We Did' section for **sharing outcomes** following consultation and engagement activity.

This feature helps to **close the feedback loop**; citizens feel valued and are more likely to participate again.
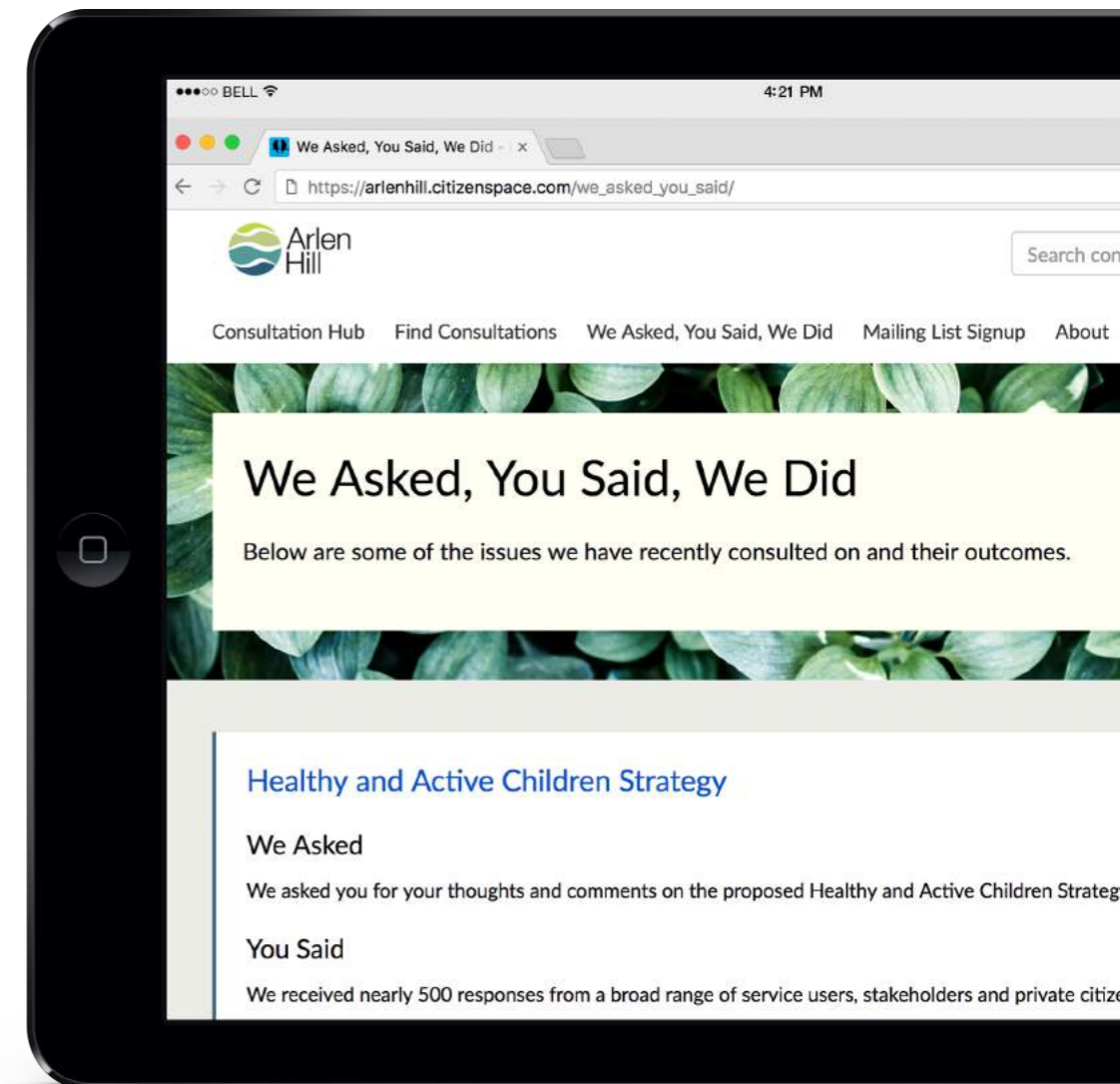
Central management

Citizen Space is designed to **scale across an organisation**, with one central dashboard to manage all engagement activity.

A back-end department structure mirrors that of your organisation, with individual logins to assure GDPR compliance.

Tailored to you

Citizen Space can be branded to suit your organisation, making it **recognisable** and **familiar** to the public.

This includes the ability to add **logos**, **colour schemes**, **banner images** and **button colours**.
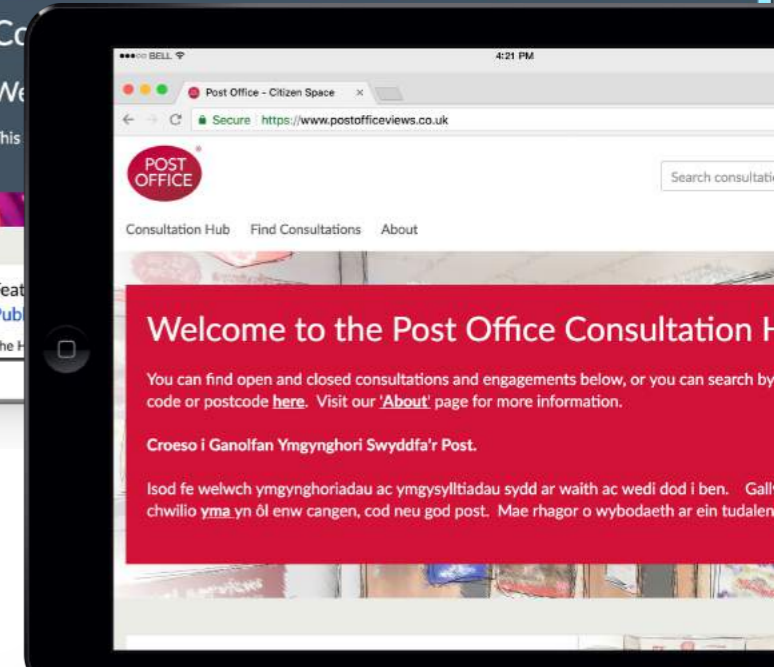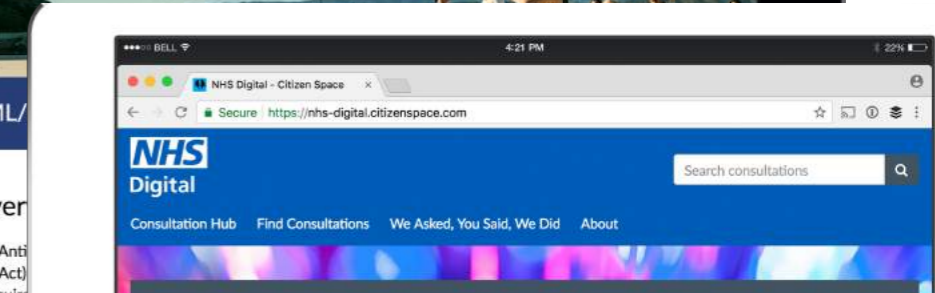
Simple to
get started

Painless pricing

Citizen Space is offered at a **fixed price** for an entire organisation – so every team can use it without worrying about rising costs.

Our simple subscription packages include **unlimited** users, teams, responses and consultations/surveys.

Software updates are provided at no cost to ensure Citizen Space takes account of new developments in technology and governance.

Certified secure

Citizen Space is **the platform of choice** for **public bodies around the world** to run consultations online. Used by **100+** diverse organisations – from small councils to national governments – to run **14,000+** consultations, with **3m+** responses.

Information Security Manag
ISO
27001

Exceptional support

Each subscription includes **dedicated account management**. The team are ready to help with all queries and most issues are resolved within hours.

Our account managers are **experts** in consultation, offering full product training and guidance on best practice – so you're in good hands.

Find out more

To discuss using Citizen Space to suit your needs, get in touch to arrange a demo:

info@delib.net

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