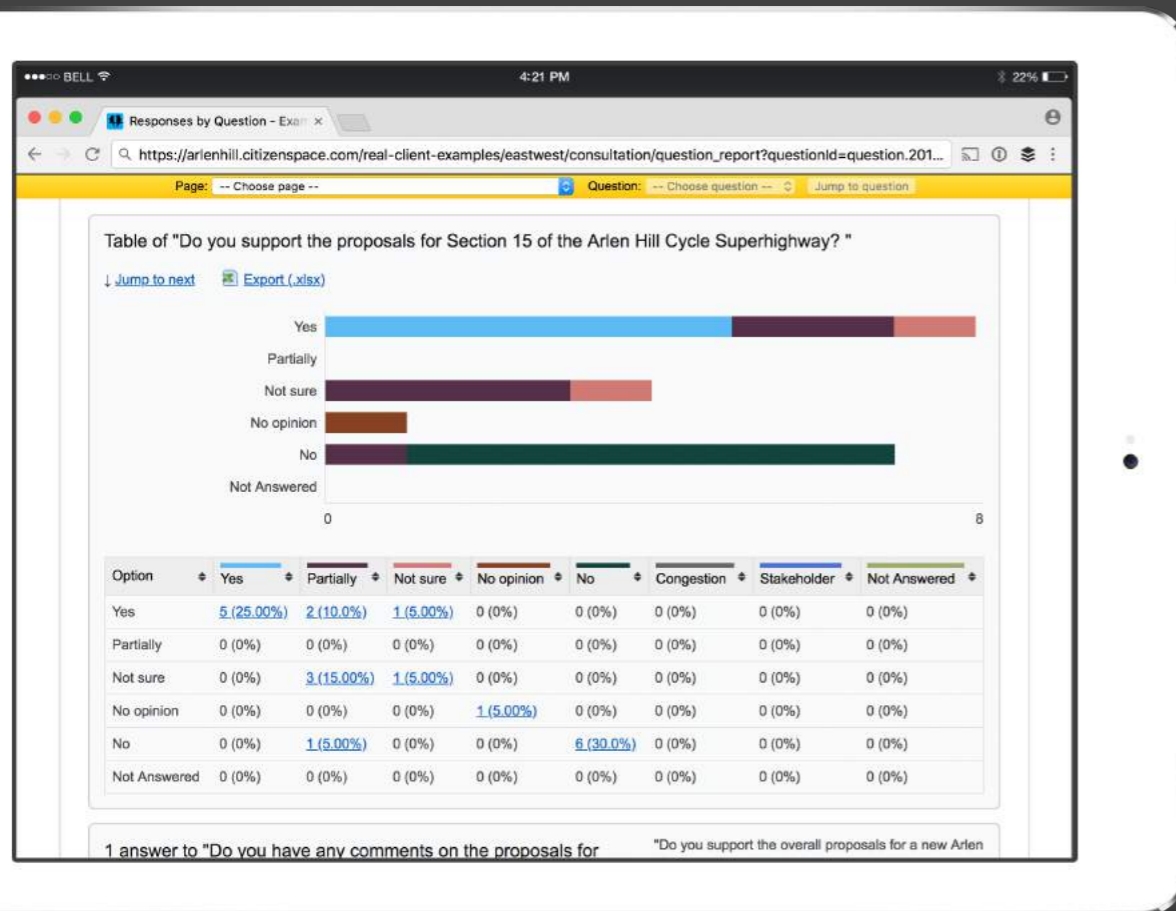




Citizen Space

Transform your public involvement



The go-to option

Citizen Space is the platform of choice for public bodies around the world to run consultations online. Used by 100+ diverse organisations – from small councils to national governments – to run 14,000+ consultations, with 3m+ responses.



The background of the slide features two vintage cars parked in front of a wall with yellow horizontal slats. On the left is a light blue car that is heavily rusted and appears to be in a state of disrepair. On the right is a brown car that is well-maintained, polished, and looks like a classic luxury vehicle. The contrast between the two cars visually represents the concept of 'upgrading' or 'improvement'.

Upgrade your engagement

“Citizen Space has **transformed the way we are able to engage** with our customers and stakeholders. It has allowed us to reach and listen to the views of **more service users than ever before.**”

Head of Consultation, Transport for London

All in one place

Citizen Space supports the end-to-end consultation process: from initial survey design to final feedback.



Create

Build elegant surveys



Collect

Easily gather responses



Analyse

Get meaningful data and insight

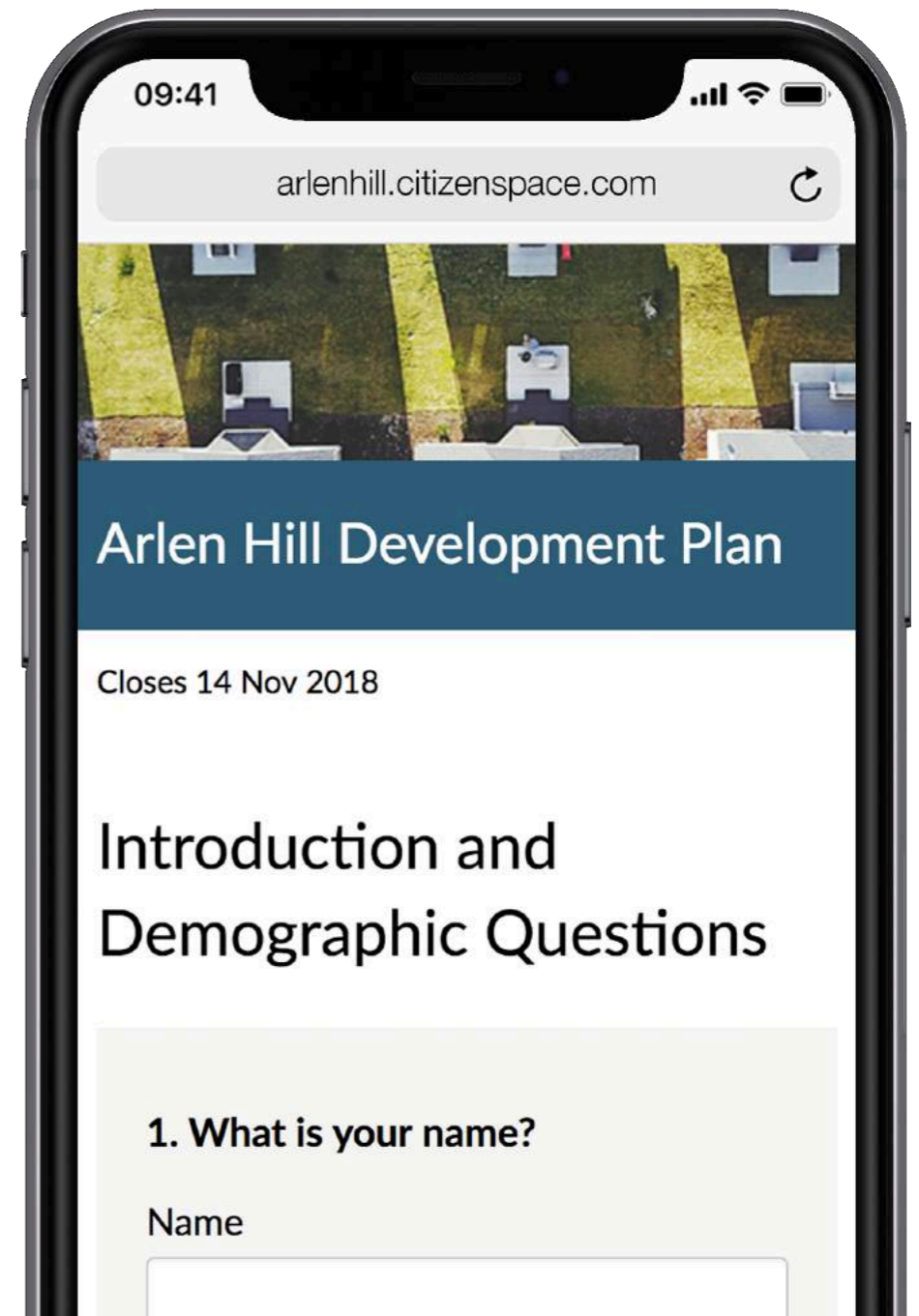


Feedback

Keep people informed

Powerful survey tool

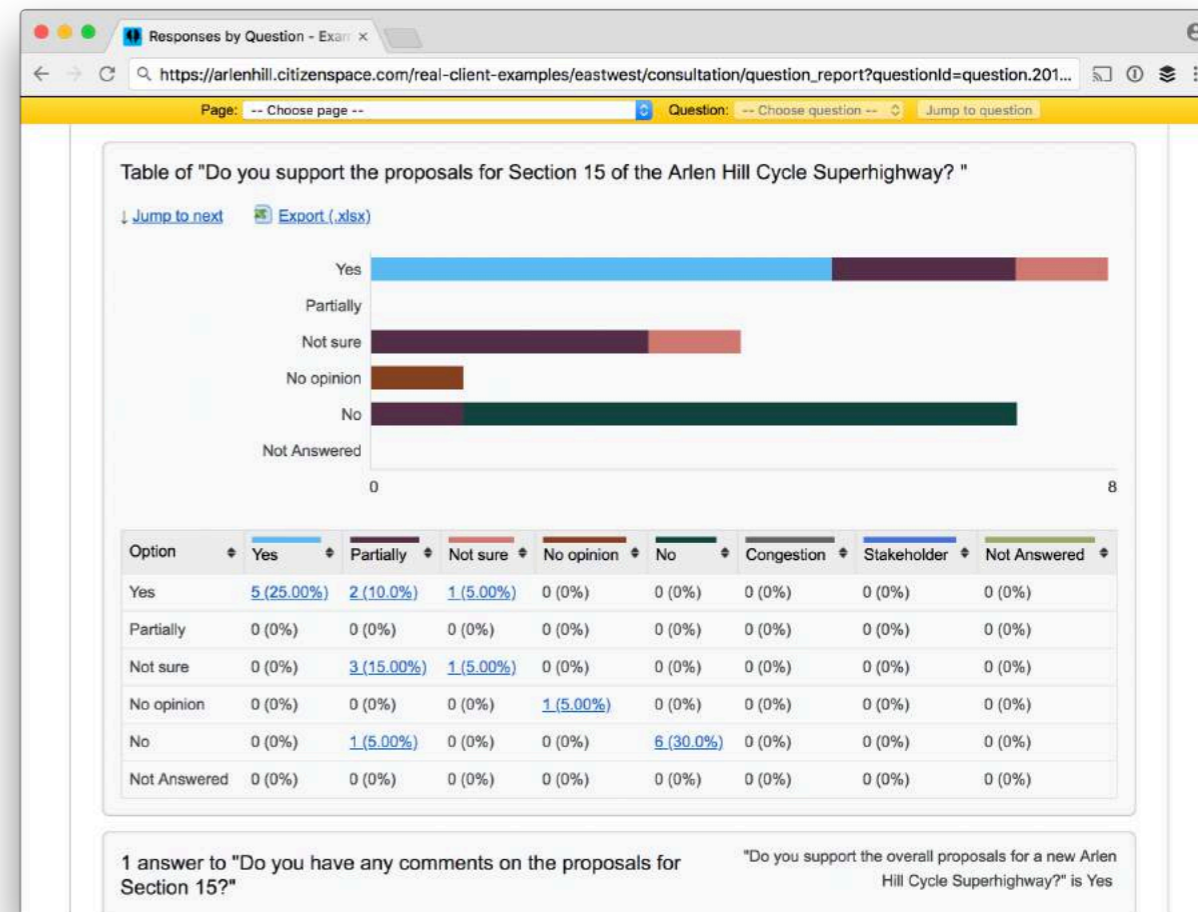
With responsive design, Citizen Space allows organisations to create different types of surveys that work **seamlessly** across desktop, laptop and mobile devices. This helps **widen participation by removing barriers to entry.**



Easy analysis

Citizen Space's powerful analysis tools help to **extract insight** from responses, including free-text comments.

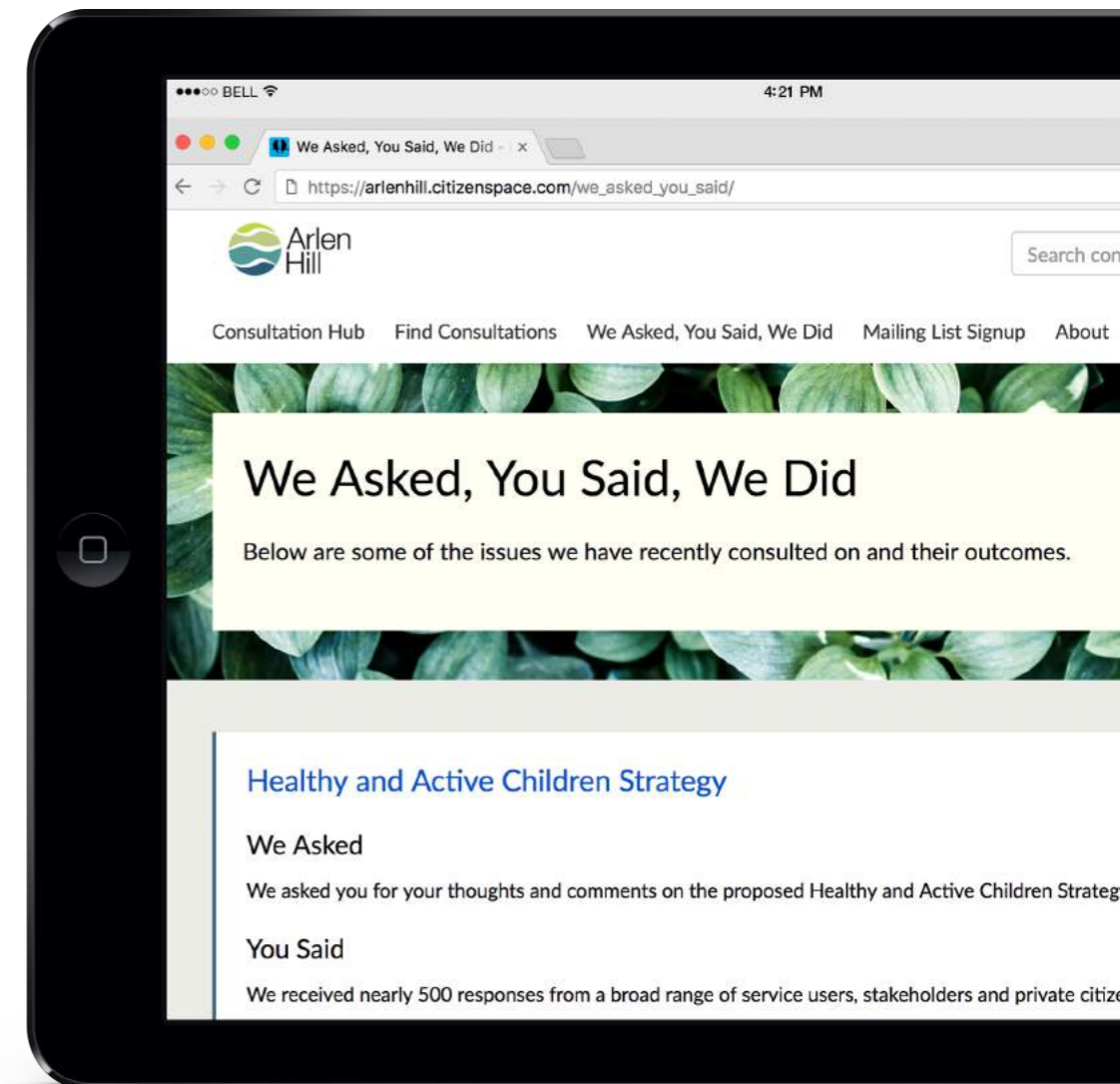
Accurate analysis enables organisations to make **well-informed decisions** that ultimately deliver better services to the public.



Built-in feedback

Citizen Space has a dedicated 'We Asked, You Said, We Did' section for **sharing outcomes** following consultation and engagement activity.

This feature helps to **close the feedback loop**; citizens feel valued and are more likely to participate again.



Central management

Citizen Space is designed to **scale across an organisation**, with one central dashboard to manage all engagement activity.

A back-end department structure mirrors that of your organisation, with individual logins to assure GDPR compliance.

The screenshot shows a web browser window with the URL https://arlenhill.citizenspace.com/manage_consultations. The page title is "Advanced Search - Example S: x". The navigation bar includes links for "Manage: Departments", "Consultations", "Users", "Interests", "Audiences", "Areas", "Pages", and "Saved Questions". The main heading is "Find Consultations" with an "Add Consultation" button. Below this is a "Find Consultations Matching" form with the following fields:

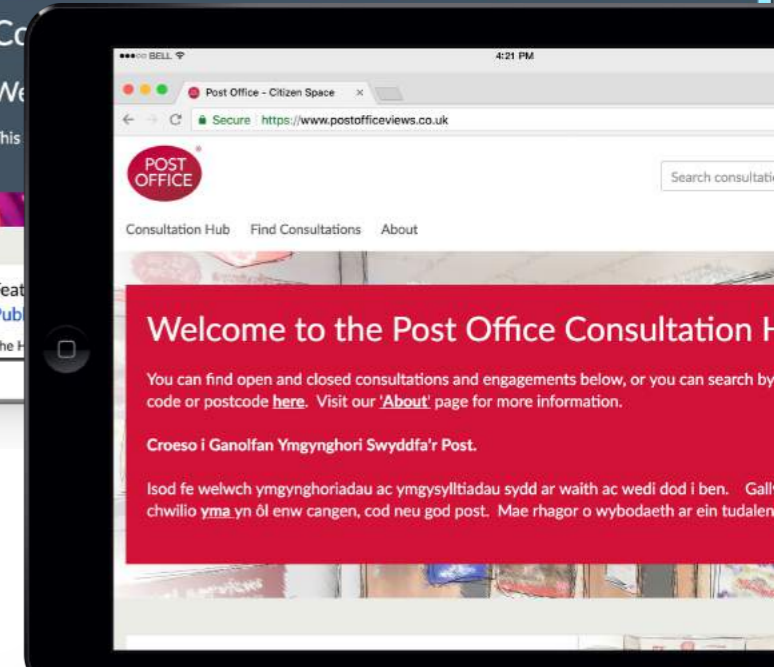
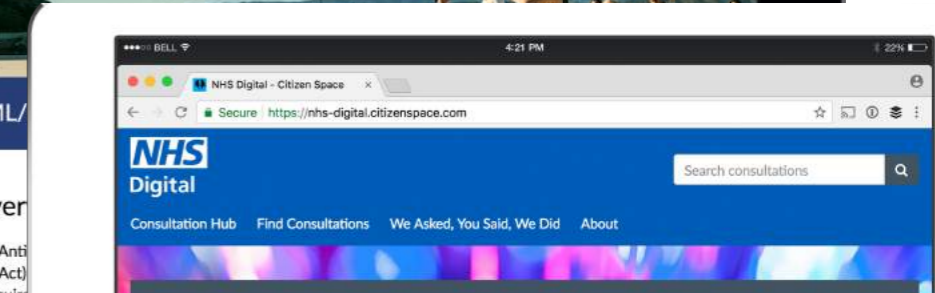
- Title or Description:
- Progress:
- Status:
- Audience:
- Interest:
- Department:
- Area:
- Owner:
- Date: is between and
- Results:
- We Asked, You Said, We Did:
- Private / Public:

A "Search" button is located at the bottom right of the form. Below the form, it says "Showing All Consultations" and there is a link to "Download This List of Consultations (.xlsx)".

Tailored to you

Citizen Space can be branded to suit your organisation, making it **recognisable** and **familiar** to the public.

This includes the ability to add **logos, colour schemes, banner images and button colours.**



Simple to
get started



Painless pricing



Citizen Space is offered at a **fixed price** for an entire organisation – so every team can use it without worrying about rising costs.



Our simple subscription packages include **unlimited** users, teams, responses and consultations/surveys.



Software updates are provided at no cost to ensure Citizen Space takes account of new developments in technology and governance.

Certified secure

Citizen Space is the platform of choice for **public bodies around the world** to run consultations online. Used by **100+** diverse organisations – from small councils to national governments – to run **14,000+** consultations, with **3m+** responses.



Exceptional support

Each subscription includes **dedicated account management**. The team are ready to help with all queries and most issues are resolved within hours.

Our account managers are **experts** in consultation, offering full product training and guidance on best practice – so you're in good hands.



Find out more

To discuss using Citizen Space to suit your needs, get in touch to arrange a demo:

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